JOSHUA RANJIT

joshua.ranjit20@gmail.com | +91 9790814824 | LinkedIn | Website

EXPERIENCE

Bentley Systems 2023 - Present

Product Manager I

- Led the UI redesign of **13 product modules**, improving over **20 features**, managing a team of 14, and reducing **load times by 50%**, boosting **PES score by 45%**
- Spearheaded **Pendo analytics** integration for the product, enhancing Agile project management with **DevOps Boards** and expediting product enhancements, reflected by a **30% increase in user adoption**.
- Crafted **high-fidelity prototypes** in **Adobe XD**, streamlining the rollout of UI updates in **two quarters** and increasing **customer satisfaction scores by 25%**.

<u>LTIMindtree</u> 2019 - 2023

Product Owner

- Advanced from Business Analyst to Product Owner, effectively managing lifecycle phases for **2 SaaS** based GIS solution from **conception to market release.**
- Orchestrated **3 major product roadmaps** and led 8 product marketing and user onboarding workshops, engaging an audience of approximately **600 clients and stakeholders, to drive product adoption.**
- Expedited the integration of over **60 projects and topographical datasets**, achieving a comprehensive expansion of geographic data **within two weeks**.
- Drove Agile adoption for product development, resulting in a user base growth from 50 to 1200 daily active users.

EDUCATION & PROFESSIONAL DEVELOPMENT

Centre For Environmental Planning & Technology | CEPT University 2017 - 2019

Master of Technology in Geomatics (GIS) | **Academic Excellence Award** CGPA - 4.2 / 4.3

Hindustan University 2011 - 2016

Bachelor of Architecture

Additional Certifications

- Certified Scrum Master (Certificate ID: 001311192) Scrum Alliance
- Microsoft Certified Azure Professional (Certificate ID: 1212-6241) Microsoft

more

SKILLS

Product Management – Roadmapping & Prioritization, User Research & Customer Insight, Market Analysis, Agile & Scrum, Prototyping, MVP Development, Product Lifecycle Management, Performance Metrics & KPI.

Business Skills - Problem-Solving, Business Analysis, Marketing & GTM Strategy, Leadership & Team Management, Customer Relationship Management (CRM), Storytelling, Negotiations.

Technical Skills – HTML, CSS, JavaScript, Notion, Adobe XD, Figma, Azure, Salesforce, Pendo, GPTs, Jira, Confluence, Git, Mocha, SQL, Tableau, Amplitude

ACHIEVEMENTS & EXTRA-CURRICULAM

- Represented State-Level Badminton, 2-time L&T Club Champion in Men's Badminton
- Represented District-Level Cricket U-19
- Running a Social Media Channel with 15k Followers , talking about Personal Health, Development & Finance